

At Wellness Stationery LLC, we take the privacy of our young users very seriously. We have developed this privacy policy to inform parents and guardians about the types of personal information we collect, how we use it, and the steps we take to protect it.

Personal Information We Collect

We only collect personal information from children that is necessary to provide our services. We may collect the following types of personal information:

1. Device Information: We may collect device information such as device type, operating system, and unique device identifiers.
2. Personal Information: We may collect personal information such as name and age, but only with the express consent of the child's parent or guardian.
3. Usage Data: We may collect usage data such as the features of the app that are used, the frequency of use, and the duration of use.
4. Non-Personal Information: We may collect non-personal information such as the type of internet browser used, IP address, and the time and date of access to the app.

Use of Personal Information

We use personal information for the following purposes:

1. To provide our services to the child.
2. To communicate with the child's parent or guardian or school regarding the child's use of the app.
3. To improve our services and to understand how the app is used.
4. To comply with applicable laws and regulations.

Protection of Personal Information

We take appropriate measures to protect personal information from unauthorized access, disclosure, alteration, and destruction. We have implemented physical, technical, and administrative safeguards to protect personal information.

Sharing of Personal Information

We do not sell, trade, or otherwise transfer personal information to third parties. We may share personal information with service providers who assist us in providing our services. We require these service providers to comply with our privacy policy and to implement appropriate safeguards to protect personal information.

Our standard terms and conditions contain a Data Sharing Agreement in the Schedule, which includes the mandatory GDPR contractual provisions relating to data sharing between data controllers and data processors. This means that separate data sharing agreements or variation agreements with schools are not needed. We are. Our ICO registration number is ZB489017.

Our school data is stored securely on the following secure servers:

Namecheap Network which is fully compliant with GDPR Regulations.

Data is encrypted in transit and at rest and our team uses secure passwords and keys to keep your data safe.

We don't transfer your data outside of the EU. Some of our third party processors (e.g. Dropbox, Google Drive, Stripe and Namecheap) store data outside of the EU, but in each case this is strictly pursuant to, and in accordance with, GDPR compliant contractual provisions including, for example, the SCCs or the EU-US Privacy Shield Framework.

Parental Rights

Parents and guardians have the right to request schools to, modify, or delete personal information collected from their child. Parents and guardians can exercise these rights by contacting us support@telldovie.com .

Changes to Privacy Policy

We may update this privacy policy from time to time. We will notify parents and guardians of any changes to the privacy policy by email or by posting a notice on our website.

Contact Us

If you have any questions or concerns about this privacy policy, please contact us at support@telldovie.com.

